



Notice Informing Individuals About Nondiscrimination, Availability of Language Assistance Services and Auxiliary Aids and Services

Discrimination is Against the Law

Avita Health System complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including sex characteristics such as intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes, which is consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). Avita Health System does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Avita Health System:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages.

Contact the Civil Rights/Section 1557 Coordinator:

- if you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services;
- to file a grievance if you believe that Avita Health System has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex;
- if you need help filing a grievance based on discrimination.

Mail, phone, fax or email:

Civil Rights/Section 1557 Coordinator
629 N Sandusky Ave
Bucyrus OH 44820
Phone 419.468.0571
Fax 419.468.2381

CompliancePrivacyOffice@avitahs.org

(please note that email may not be secure).

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.