

SMS POLICY

Avita Health System may send you account-related text messages, like payment reminders and notifications. In addition, Avita Health System will send you account-related text messages when you provide us with your mobile number and opt-in or otherwise communicate with us via text.

If you do not wish to receive such messages, please follow the instructions below, and within the text message, from Avita Health System to opt out. Communicating with us via text message is not a condition to establishing a payment arrangement with Avita Health System.

- Number of messages will vary by account.
- You agree you have ownership rights or permission to use the number you provided to us or used to text us.
- Message and data rates may apply.
- To opt out, text STOP to any text message we send you. An opt-out confirmation message will be sent back to you.
- To request support, text HELP to any text message we send you, call us at (419) 468-0512, or send us a message via MyChart.
- Wireless carriers are not liable for undelivered or delayed messages.
- Please ensure your privacy when viewing text messages in public settings or when you consider giving others access to your phone.
- If your mobile number changes, please contact us at Avita Health System, 269 Portland Way S, Galion, OH 44833; call us at (419) 468-0512 or send a message through MyChart to provide your updated information.
- Avita Health System – Privacy Policy - <https://avitahealth.org/privacy-policy/>