

DISCRIMINATION IS AGAINST THE LAW! LANGUAGE ASSISTANCE SERVICES

Avita Health System complies with applicable Federal civil rights laws and does not exclude, discriminate, or treat people differently based on race, color, national origin, sex (*includes gender identity and sexual orientation*), age or disability in its health programs and activities. Avita Health system also complies with Federal Conscience and Religious Freedom Laws that help to protect you from coercion, discrimination on the basis of conscience or religion, and burdens on the free exercise of religion.

AVITA HEALTH SYSTEM:

- Provides free aids and services in a timely manner to people with disabilities so they can communicate effectively with us and have an equal opportunity to participate in our programs and activities. Services include but are not limited to:
 - o Qualified sign language interpreters
 - o Written information in other formats (*large print, audio, accessible electronic formats, other formats*)
- Provides free language services to people whose primary language is not English with:
 - o Qualified interpreters
 - o Information written in other languages

If you need these services, please inform your Admitting Clerk or call **419-468-4841**.

Spanish:

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **419-468-4841**.

Chinese:

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 **419-468-4841**。

Spanish:

Avita Health System cumple con las leyes federales de derechos civiles aplicables y no excluye, discrimina ni trata a las personas de manera diferente según la raza, el color, el origen nacional, el sexo (incluye la identidad de género y la orientación sexual), la edad o la discapacidad en sus programas y actividades de salud.

Chinese:

Avita 卫生系统符合适用的联邦民权法律,在其保健计划和活动中不排除、歧视或基于种族、肤色、民族血统、性别(包括性别认同和性取向)、年龄或残疾而区别对待他人。

If you believe Avita Health System has failed to provide these services or discriminated in another way because of your race, color, national origin, sex, age, disability, or religion you can file a grievance by contacting its:

Compliance/Ethics & Privacy Director Civil Rights Coordinator

269 Portland Way S Galion OH 44833

Phone: **419-468-0614** / Fax: **419-468-2381**

Email: CompliancePrivacyOffice@avitahs.org

You may also file a civil rights complaint with the U.S. Department of Health and Human Services by:

- **Filing through**

the Office for Civil Rights Complaint Portal, available at: <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>

- **Mailing to**

U.S. Department of Health and Human Services
200 Independence Avenue, SW Room 509F HHH Building
Washington, DC 20201-0004

- **Calling**

(800) 368-1019 TDD: **(800) 537-7697**

